

## **POLK COUNTY**

### **Polk County Attorney's Office**

Midland Savings Bldg., Second Floor  
206 6th Ave.

Des Moines, IA 50309

(515) 286-3737

FAX: (515) 286-3428

email: jsarcon@attorney.co.polk.ia.us

### **Polk County Victim Witness**

#### **Coordinator**

Polk County Courthouse

Des Moines, IA 50309

(515) 286-3737

#### **TYPES OF SERVICE:**

Help prepare witnesses for trial. Sends victim impact statements to victims involved in cases.

#### **SERVES THE FOLLOWING VICTIMS:**

All victims

### **United States Attorney's Office**

Southern District

U.S. Court House Annex

110 E. Court Ave., Suite 286

Des Moines, IA 50309-2053

(515) 473-9300

FAX: (515) 473-9298

#### **TYPES OF SERVICE:**

Provides assistance to federal victims and witnesses.

#### **SERVES THE FOLLOWING**

#### **COUNTIES:**

*Adams, Appanoose, Audubon, Boone, Cass, Clarke, Dallas, Davis, Decatur, Freemont, Greene, Guthrie, Harrison, Jasper, Jefferson, Keokuk, Lucas, Madison, Mahaska, Marion, Marshall, Mills, Monroe, Montgomery, Page, Polk, Pottawattamie, Poweshiek, Ringgold, Shelby, Story, Taylor, Union, Wapello, Warren, & Wayne.*

### **Polk County Clerk of District Court**

Polk County Courthouse

500 Mulberry Street # 212

Des Moines, IA 50309-4238

(515) 286-3772

FAX: (515) 323-5250

### **United States Attorney's Office**

Southern District (Branch Office)

U.S. Courthouse

131 East 4<sup>th</sup>. Street

Suite 310

Davenport, IA 52801

(563) 449-5432

FAX: (563) 449-5433

#### **SERVES THE FOLLOWING COUNTIES:**

*Clinton, Des Moines, Henry, Johnson, Lee, Louisa, Muscatine, Scott, Van Buren & Washington*

### **Polk County Sheriff**

#### **Midland Bldg. Ste 112**

206 6th. Ave.

Des Moines, IA 50309-4023

(515) 286-3800

FAX: (515) 286-3410

### **Des Moines Police Department**

25 East 1<sup>st</sup>. Street

Des Moines, IA 50309-4891

(515) 283-4824

FAX : (515) 283-4293

**Child Support Recovery Unit**

1901 Bell Ave. Ste. 14  
Des Moines, IA 50315

**Iowa Legal Aid**

1111 9th Street Suite 380  
Des Moines, IA 50314  
(515) 243-1193 (800) 532-1275

**TYPES OF SERVICE:**

Provides free legal help in civil cases to qualifying low income Polk County residents.

**SERVES THE FOLLOWING VICTIMS:**

All victims

**FEE INFORMATION:**

Filing fees and out of pocket expenses, but no charge for legal services.

**SERVES THE FOLLOWING****COUNTIES:**

*Boone, Clarke, Dallas, Greene, Guthrie, Hamilton, Jasper, Madison, Story, Union, Warren, Webster*

**Legal Hotline for Older Iowans:**

1111 9<sup>th</sup>. St., Suite 230  
Des Moines, IA 50314  
(515) 992-8161 (800) 992-8161  
WEB: [www.lawhelp.org/program/898/](http://www.lawhelp.org/program/898/)

**TYPES OF SERVICE:**

Free legal service to people meeting low income guidelines.

**SERVES THE FOLLOWING VICTIMS:**

All victims.

**FEE INFORMATION:**

Filing fees and out of pocket expenses, but no charge for legal services.

**SERVES THE FOLLOWING****COUNTIES:**

Statewide

**Aging Resources of Central Iowa**

5835 Grand Ave. Suite 106  
Des Moines, IA 50312-1437  
(515) 255-1310 (800) 747-5352  
FAX: (515) 255-9442

**TYPE OF SERVICE:**

Transportation, outreach, congregate meals, legal services, counseling, home health, homemaker, home-delivered meals, chore maintenance, advocacy, personal care, adult day care, respite, case management.

**SERVES THE FOLLOWING VICTIMS:**

Older Iowans

**FEE INFORMATION:**

No information

**SERVES THE FOLLOWING****COUNTIES:**

*Boone, Dallas, Jasper, Madison, Marion, Polk, & Warren*

**C.A.S.A. South Central IowaCASA  
(Court Appointed Special Advocates)**

Lucas State Office Building  
321 East 12<sup>th</sup> Street  
Des Moines, IA 50319-0083  
(515) 281-5960  
FAX: (515) 281-7604

**TYPES OF SERVICE:**

Trained adult volunteers assisting children who are going through the court system due to child abuse or neglect.

**SERVES THE FOLLOWING VICTIMS:**

Child abuse or neglect

**FEE INFORMATION:**

Free of charge

**SERVES THE FOLLOWING****COUNTIES:**

*Polk*

**Catholic Charities**

601 Grand Ave.  
Des Moines, IA 50309  
(515) 244-3761  
FAX: (515) 237-5070

**TYPES OF SERVICE:**

Family and individual counseling,  
emergency family shelter, legal  
assistance

**SERVES THE FOLLOWING VICTIMS:**

Adult & child sexual assault/domestic  
violence victims, homicide survivors,  
families in need of emergency shelter.  
Limited assistance for food, clothing,  
and other necessities.

**FEE INFORMATION:**

Sliding fee scale based on income and  
specific financial needs of the individual  
or family.

**Children & Family of Iowa Services**

1111 University  
Des Moines, IA 50314  
(515) 288-1981  
FAX: (515) 288-9109

**TYPES OF SERVICE:**

Counseling

**SERVES THE FOLLOWING VICTIMS:**

All victims

**FEE INFORMATION:**

Sliding fee scale

**Counseling for Growth & Change**

6900 University Ave. Ste 135  
Windsor heights, IA 50311  
(515) 243-1020  
FAX: (515) 883-1946

**TYPES OF SERVICE:**

Psychotherapy

**SERVES THE FOLLOWING VICTIMS:**

Sexual assault victims (all ages),  
multiple  
personality

**FEE INFORMATION:**

\$125/hr. initial and \$110 follow up.  
Accepts DHS POS.

**SERVES THE FOLLOWING  
COUNTIES:**

*Statewide*

**DWIAA****Deaf Women of Iowa Against Abuse**

P.O. Box 1429  
Ames, IA 50014

**TTY CRISIS LINE: (877) 244-0875**

**Relay CRISIS LINE (847) 385-9011**

Cell to Cell: (515) 770-3063

FAX: (515) 292-0505

**TYPES OF SERVICE:**

Counseling, outreach, information and  
referral, Medical advocacy, Legal  
advocacy, and interpreter (Native  
language, American Sign-language)

**SERVES THE FOLLOWING VICTIMS:**

Deaf, deaf-blind, and hard of hearing  
victims

**FEE INFORMATION:**

None

**SERVES THE FOLLOWING  
COUNTIES:**

*Statewide*

**MONSOON UNITED ASIAN WOMEN  
OF IOWA**

515 28<sup>TH</sup>. St., Suite 106

Des Moines, IA 50312

(515) 288-0881

**CRISIS LINE: (888) 881-4641**

Email: [contact@muawi.org](mailto:contact@muawi.org)

WEB: [www.muawi.org](http://www.muawi.org)

**TYPES OF SERVICE:**

Provide multi-lingual advocates for survivors of domestic violence and sexual assault who are from the Asian Pacific Islander (API) communities in Iowa. Support groups for survivors. Community Education and Outreach, Counseling, information and referral.

**SERVES THE FOLLOWING VICTIMS:**

Asian Pacific Islander community members.

**SERVES THE FOLLOWING**

**COUNTIES:**

*Statewide*

**Des Moines Better Business Bureau**

505 5th Avenue, Suite 950

Des Moines, IA 50309-2375

(515) 243-8137 (800-BBB-1600)

FAX: (515) 243-2227

WEB: [www.desmoines.bbb.org](http://www.desmoines.bbb.org)

**TYPES OF SERVICE:**

Provides performance record of businesses, whether a charity is sound and reputable, consumer education info, and filing of complaints

**SERVES THE FOLLOWING VICTIMS:**

Consumers who have made a purchase or are considering a purchase and potential donors

**FEE INFORMATION:**

No fee

**Des Moines Child & Adolescent  
Guidance Center, Inc.**

808 5<sup>th</sup> Ave.

Des Moines, IA 50309

(515) 244-2267

FAX: (515) 244-1922

**TYPES OF SERVICE:**

Evaluation, counseling

**SERVES THE FOLLOWING VICTIMS:**

Child victims and their families

**FEE INFORMATION:**

Sliding fee for Polk and Warren residents. Accepts DHS POS, Medicaid and insurance.

**SERVES THE FOLLOWING**

**COUNTIES:**

*Statewide*

**Eyerly-Ball Community Mental Health  
Services**

1301 Center St.

Des Moines, IA 50309

(515) 243-5181

FAX: (515) 243-2760

**TYPES OF SERVICE:**

Counseling

**SERVES THE FOLLOWING VICTIMS:**

17 years of age and older

**FEE INFORMATION:**

Sliding fee scale based on income.

**SERVES THE FOLLOWING**

**COUNTIES:**

*Warren (referral)*

**Family Violence Center**

1111 University Ave.  
Des Moines, IA 50314  
(515) 471-8599

**CRISIS LINE:** (800) 942-0333

**LOCAL CRISIS LINE:** (515) 243-6147

**FAX:** (515) 243-3404

**TYPES OF SERVICE:**

24 hour crisis line, crisis counseling,  
follow-up counseling, group counseling,  
shelter/safe house, information/referral,  
legal advocacy, personal advocacy,  
community education

**SERVES THE FOLLOWING VICTIMS:**

Domestic abuse

**FEE INFORMATION:**

No fee for services. Donations  
accepted.

**SERVES THE FOLLOWING****COUNTIES:**

Polk and Warren

**Hamilton's Funeral Home**

605 Lyon  
Des Moines, IA 50309  
(515) 243-5221  
**FAX:** (515) 243-0422

**TYPES OF SERVICE:**

Grief services, resources library

**SERVES THE FOLLOWING VICTIMS:**

Homicide survivors

**FEE INFORMATION:**

Accepts Polk County General Relief.

**Iowa Crisis Response Team**

Lucas State Office Building Ground  
Floor

321 East 12<sup>th</sup> - Room 018

Des Moines, IA 50319

(515) 281-5044 (800) 373-5044

**FAX:** (515) 281-8199

**TYPES OF SERVICE:**

The Iowa Crisis Response team is  
specifically prepared to serve  
communities in the wake of a crime  
related, human, or natural disaster.

**SERVES THE FOLLOWING****COUNTIES:**

*State-wide*

**Lutheran Social Service**

3125 Cottage Grove  
Des Moines, IA 50311  
(515) 274-4946  
**FAX:** (515)-271-7450

**TYPES OF SERVICE:**

Counseling for individuals, couples, and  
groups

**SERVES THE FOLLOWING VICTIMS:**

All victims

**FEE INFORMATION:**

Accepts DHS POS.

**M.A.D.D. - Polk County Chapter**

P.O. Box 65130  
Des Moines, IA 50325  
(515) 223-8144

**TYPES OF SERVICE:**

Provides support, counseling, advocacy,  
information and referral for victims of  
drunk  
driving.

**SERVES THE FOLLOWING VICTIMS:**

Drunk driving victims

**FEE INFORMATION:**

No charge

**Orchard Place/Des Moines Children's Home**

808 5<sup>th</sup> Avenue  
Des Moines, IA 50315  
(515) 244-2267  
FAX: (515) 246-3599  
WEB PAGE: orchardplace.org

**TYPES OF SERVICE:**

Psychiatric therapy for children

**SERVES THE FOLLOWING VICTIMS:**

Child physical, sexual, and emotional abuse

**FEE INFORMATION:**

Accepts DHS POS and Medicaid.

**SERVES THE FOLLOWING COUNTIES:**

*Statewide*

**Polk County Health Department**

1907 Carpenter  
Des Moines, IA 50314  
(515) 286-3798  
TOLL FREE: (866) 209-1300  
FAX: (515) 286-2033

**TYPES OF SERVICE:**

Confidential AIDS testing, STD testing and treatment

**SERVES THE FOLLOWING VICTIMS:**

All victims

**FEE INFORMATION:**

No fee

**SERVES THE FOLLOWING COUNTIES**

*Boone, Dallas, Jasper, Madison, Marion, Story & Warren*

**Polk County General Relief**

120- 2<sup>nd</sup> Avenue  
Des Moines, IA 50309  
(515) 286-3670  
FAX: (515) 286-2106  
HOURS: 8:00 – 4:30  
Monday – Friday

**TYPES OF SERVICE:**

Provides rent, food, clothing, utilities, medical care, and makes referrals to other programs.

**SERVES THE FOLLOWING VICTIMS:**

All victims

**FEE INFORMATION:** No fee

**Polk County Crisis and Advocacy Services/ Rape & Sexual Assault Program**

525 SW 5th St., Suite H  
Des Moines, IA 50309  
(515) 286-3535

**CRISIS LINE:** (515) 286-3600

FAX: (515) 286-2032

**TYPES OF SERVICE:**

24 hr. Crisis line, crisis counseling, follow-up

counseling, group counseling, information/referral, legal advocacy, personal advocacy, community education, medical advocacy. Various support groups available for victims/survivors, family members & significant others.

**SERVES THE FOLLOWING VICTIMS:**

Adult & child victims of sexual abuse & violent crimes. Homicide survivors

**FEE INFORMATION:** No fee

**Red Cross, Central Iowa Chapter**

2116 Grand Ave.

Des Moines, IA 50312

(515) 243-7681

Hotline: 211

FAX: (515) 244-8012

WEB PAGE: [www.redcross.org](http://www.redcross.org)

**TYPES OF SERVICE:**

Phone counseling information and

referrals **SERVES THE FOLLOWING**

**VICTIMS:**

Anyone in need of support

**FEE INFORMATION:**

None

**Lutheran Social Services - Refugee****Cooperative Ministry**

3200 University Ave.

Des Moines, IA 50311

(515) 277-5131

**TYPES OF SERVICE:**

Refugee Cooperative assists refugees

in resettlement, orientation &

employment

**SERVES THE FOLLOWING VICTIMS:**

All

**FEE INFORMATION:**

none

**SERVES THE FOLLOWING****COUNTIES:**

*Black Hawk, Linn, & Woodbury*

**United Way of Central Iowa's**

1111 Ninth St., Suite 100

Des Moines, IA 50314

(515) 246-6500

**TYPES OF SERVICE:**

The United Way offers referrals and information regarding a wide variety of community resources, including child care, medical care, financial assistance, supplemental food programs, and others.

**SERVES THE FOLLOWING VICTIMS:**

All victims seeking referrals and information

about available community resources.

**FEE INFORMATION:** *no fee***West Des Moines Psychology & Counseling**

1350 NW 138th., Suite 200

Clive, IA 50325

(515) 223-4188

FAX: (515) 223-9570

WEB: [www.wdmpsych.com](http://www.wdmpsych.com)

**TYPES OF SERVICE:**

Counseling

**SERVES THE FOLLOWING VICTIMS:**

All victims

**FEE INFORMATION:**

Varies, call for specifics

**Young Women's Resource Center**

705 E. 2nd

Des Moines, IA 50309-1833

(515) 244-4901

FAX: (515) 243-5073

**TYPES OF SERVICE:**

Counseling

**SERVES THE FOLLOWING VICTIMS:**

Young women 13-21, victims of sexual abuse, dating and domestic violence

**FEE INFORMATION:**

No fee.

**Youth Law Center**

300 Walnut #295

Des Moines, IA 50309

(515) 244-1172 (800) 728-1172

FAX: (515) 244-4370

WEB: [Http://www.youthlawcenter.org](http://www.youthlawcenter.org)

**TYPES OF SERVICE:**

Polk County: Court appointed representation of abused and neglected children. Statewide advice, information, referrals

**SERVES THE FOLLOWING VICTIMS:**

Child victims

**FEE INFORMATION:**

No charge for services.

**SERVES THE FOLLOWING COUNTIES:**

*Statewide*